



\* Search for 'MHC Clinic Network Locator' on the App Store

## MHC Clinic Network Locator

Welcome to the latest version of the MHC Clinic Network App!  
It is packed with exciting new features!

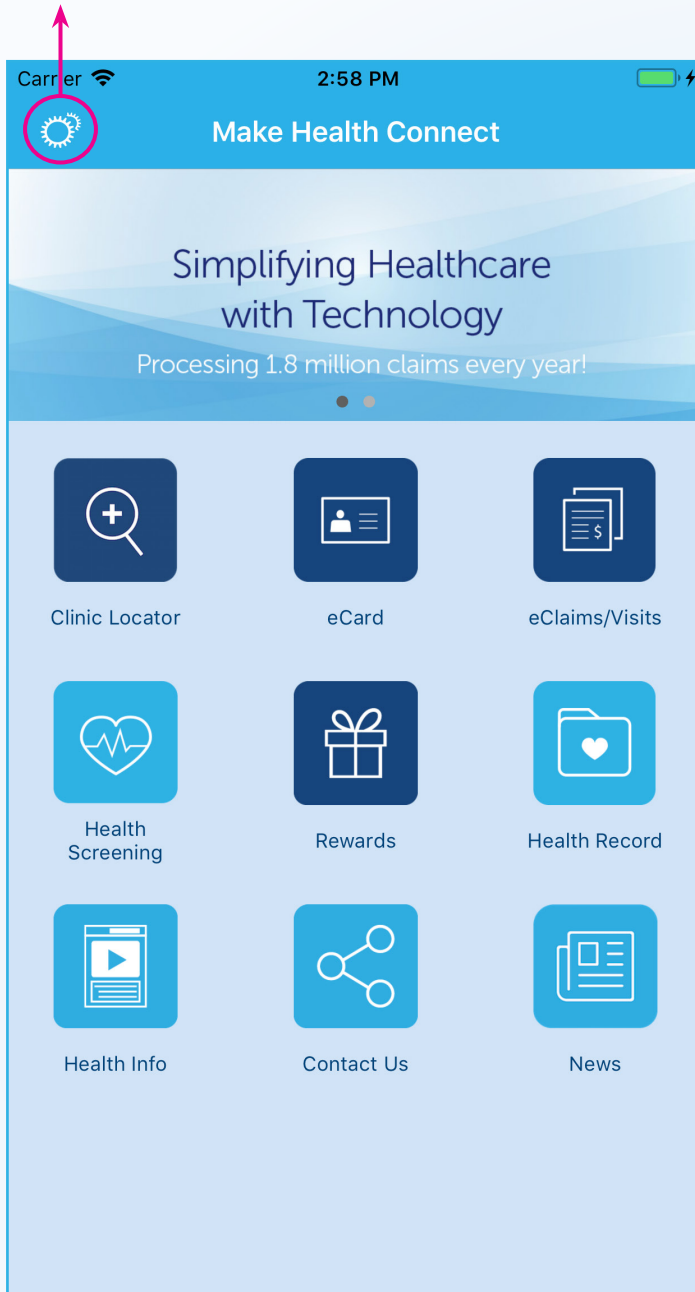
If you have not yet downloaded our free App, please do so at

<https://itunes.apple.com/sg/app/mhc-clinic-network-locator/id412416257?mt=8>

<https://play.google.com/store/apps/details?id=com.mhcasia.android&hl=en>

## App Overview

Account Details



The dark blue icons are for registered users only.

### Clinic Locator

Locate clinics near you? You can search for clinics by name, distance or district.

### eCard

Forgot to bring your card? You can now retrieve your eCard instantly.

### Rewards

To reward members, MHC is offering a range of lifestyle benefits exclusively for users of this App only. Tap into each and follow the instructions to redeem the benefits.

### Health Screening

The one-stop centre for your health screening needs. Book an online appointment, call the clinic or to view its location.

### Health Record

Track your Blood Pressure, Body Mass Index (BMI), Blood Glucose Level or Cholesterol.

### Health Info

A collection of medical books, jokes and health awareness videos.

### Contact Us

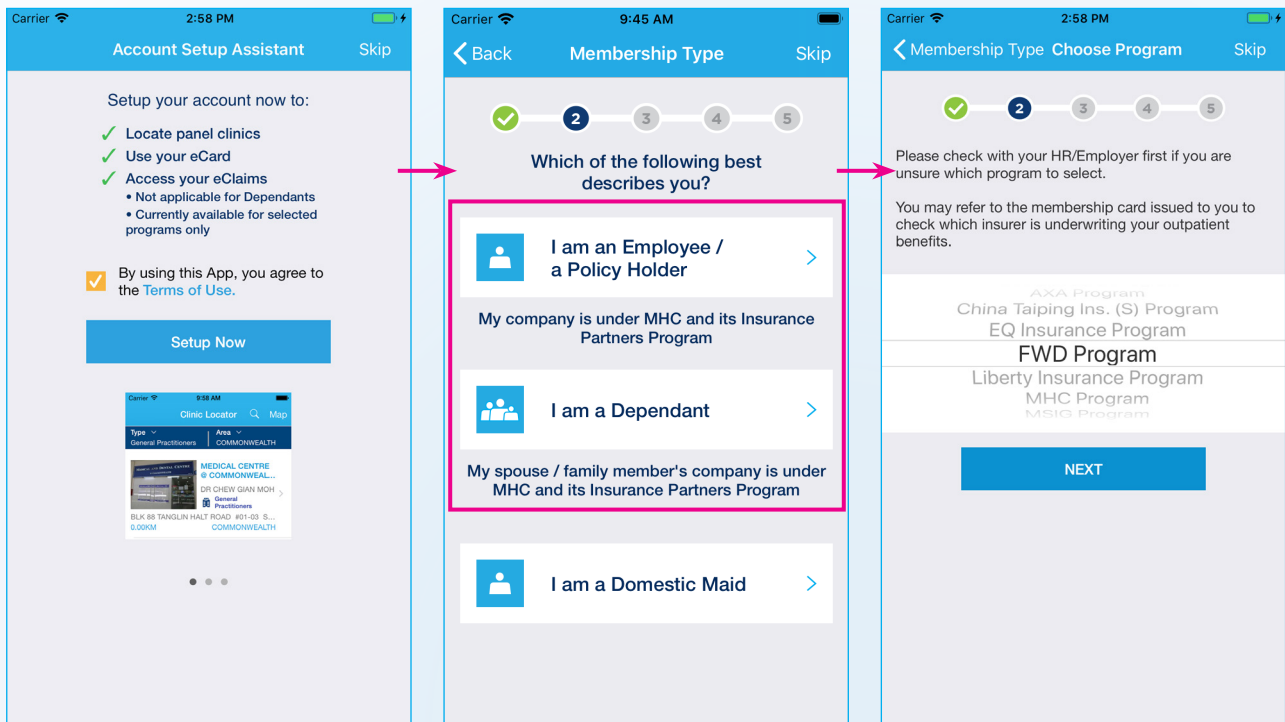
View the address and contact details of the MHC corporate office.

### News

Read announcements or updates.

## Account Setup (Employees / Dependants)

It is highly recommended that you do not skip this setup process as setup is necessary for re-verification for privacy protection and having access to full features in this App.



Agree to the **Terms of Use** and tap '**Setup Now**'.

Select the appropriate membership type.

Select '**FWD Program**'.

## Account Setup (Employees / Dependants)

The first screenshot shows the 'Verify Account' screen with a progress bar indicating steps 1, 2, 3, 4, and 5. Step 3 is active. The screen prompts the user to 'KEY IN THE FOLLOWING DETAILS' and includes fields for 'NRIC / Passport' (with a dropdown showing '65'), 'Contact No', and 'Date of Birth'. A note states: 'Your NRIC/Passport no. is required for verification purposes.' A 'NEXT' button is at the bottom.

The second screenshot shows the 'Verification' screen with a progress bar where step 3 is active. It informs the user: 'A SMS with 4-digit code will be sent to the registered mobile number (6512345678) for verification'. It prompts the user to 'PLEASE KEY IN YOUR CODE' with four input boxes. A 'NEXT' button is at the bottom. Links for 'Tap here to re-send SMS (118)' and 'Need help?' are also present.

The third screenshot shows the 'Set Password' screen with a progress bar where step 4 is active. It prompts the user to 'KEY IN YOUR PASSWORD' with a 'Password' field. A note says: 'Enter the same password you use for web-based Claims Portal.' A 'NEXT' button is at the bottom. Links for 'Reset Password' and 'Need help?' are also present.

Enter your personal details.

Enter 4-digit Two-Factor Authentication (2FA) code.

Enter a password.

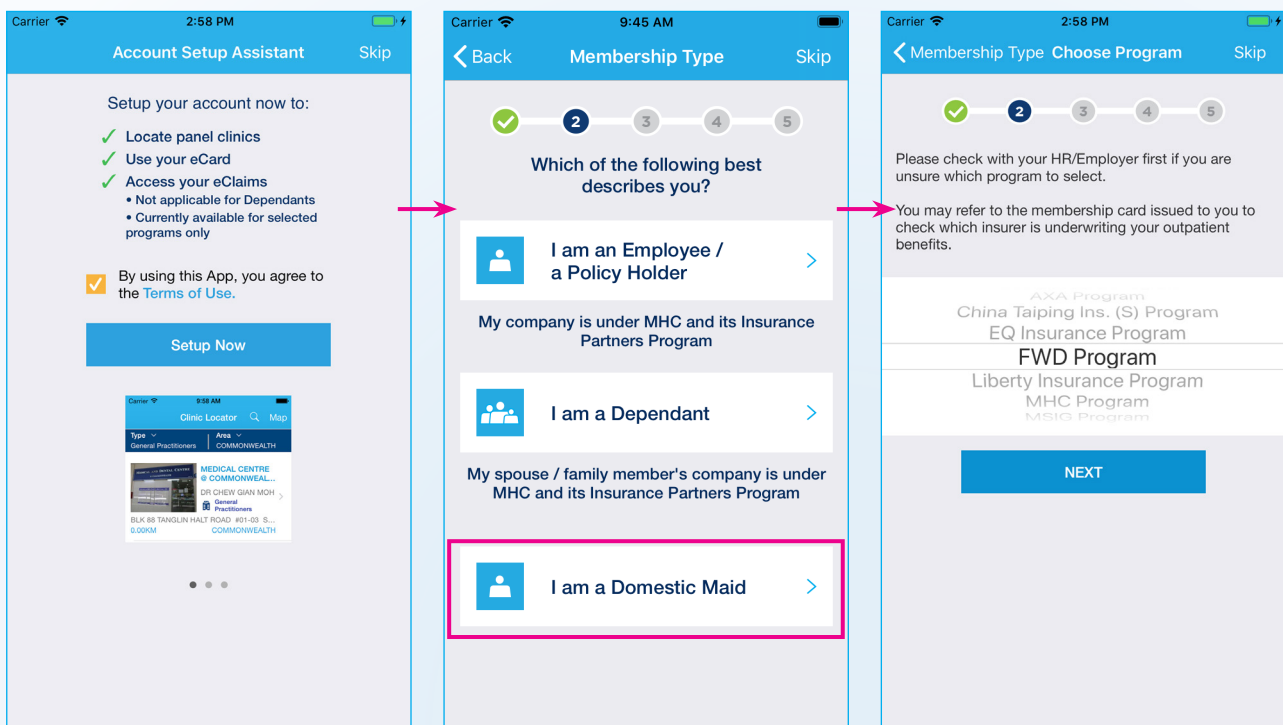
*Note:*

*This password will also be used as your web-based claims portal password*

The 'Complete' screen shows a progress bar with five green checkmarks and a smiley face. The text reads: 'Congratulations! Setup is complete! You may start using the App!'. Below the text is an illustration of a smartphone displaying a checklist with three items, each with a blue checkmark.

## Account Setup (Domestic Maid)

It is highly recommended that you do not skip this setup process as setup is necessary for re-verification for privacy protection and having access to full features in this App.



Agree to the **Terms of Use** and tap '**Setup Now**'.

Select the appropriate membership type.

Select '**FWD Program**'.

## Account Setup (Domestic Maid)

**Verify Account**

9:46 AM

Back Verify Account Skip

1 2 3 4 5

KEY IN THE FOLLOWING DETAILS

Work Permit

65 Contact No

Date of Birth

Note: Your mobile number will be used as part of member verification.

Your Work Permit is required for verification purposes.

NEXT

[Need help?](#)

**Verification**

3:03 PM

Back Verification Skip

1 2 3 4 5

A SMS with 4-digit code will be sent to the registered mobile number (6512345678) for verification

PLEASE KEY IN YOUR CODE

□ □ □ □

NEXT

[Tap here to re-send SMS \(118\)](#)

[Need help?](#)

**Set Password**

3:03 PM

Back Set Password Skip

1 2 3 4 5

KEY IN YOUR PASSWORD

Password

Enter the same password you use for web-based Claims Portal.

NEXT

[Reset Password](#)

[Need help?](#)

Enter your personal details. Please use your work permit number.

Enter 4-digit Two-Factor Authentication (2FA) code.

Enter a password.

*Note:*

*This password will also be used as your web-based claims portal password*

**Complete**

3:03 PM

Carrier Done

1 2 3 4 5

Congratulations!  
Setup is complete!  
You may start using the App!

✓ ✓ ✓ ✓ ✓

✓ ✓ ✓



## Clinic Locator (Employees / Dependants)

Search for clinics by  
name, doctor or address

Tap **'Type'** to filter out  
different types of clinics:



**Dental**



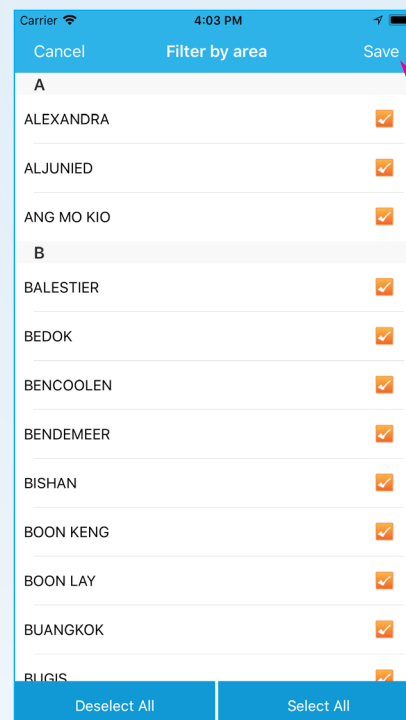
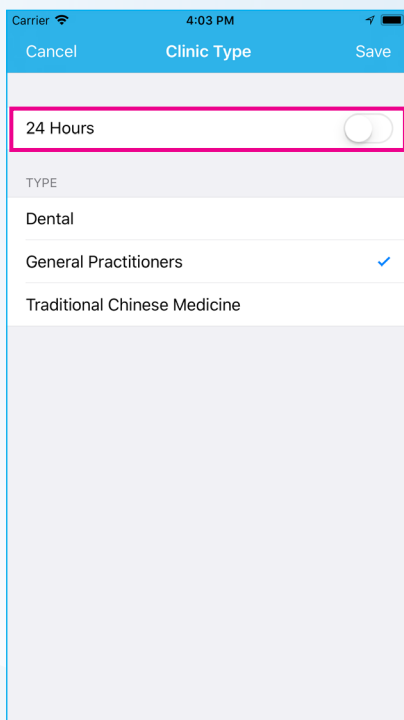
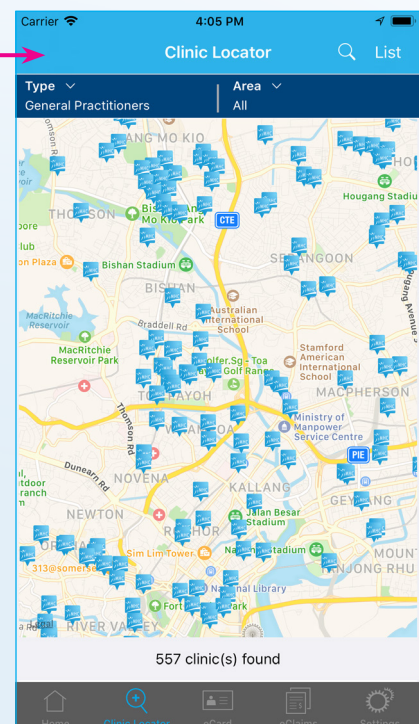
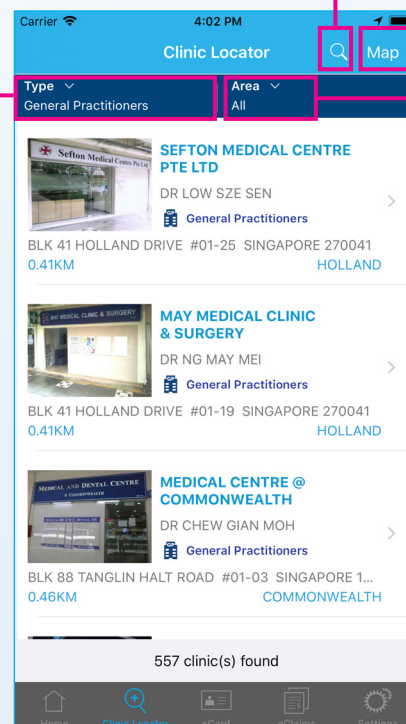
**General Practitioners**



**Traditional Chinese Medicine**

\* Types of clinic listings  
are subject to your  
company's benefit  
scheme.

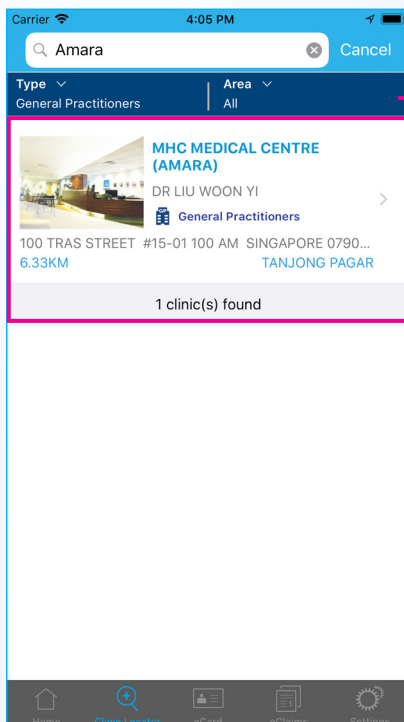
You can also toggle the  
**'24 Hours'** button to  
view 24 hours clinics.



Map view of clinics across  
Singapore

## Clinic Locator (Employees / Dependants)

Rate clinic.

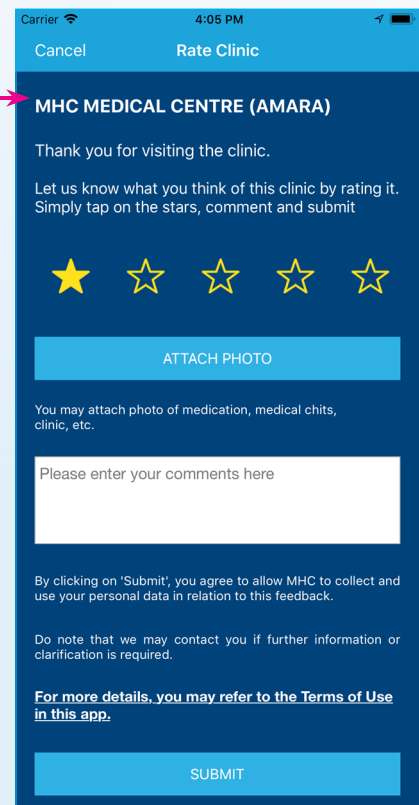


View clinic details.



View  
map

Call  
clinic



You can rate the clinic or  
leave a comment.



## Clinic Locator (Domestic Maid)

Search for clinics by name, doctor or address

Tap 'Type' to filter out different types of clinics:



**Dental**



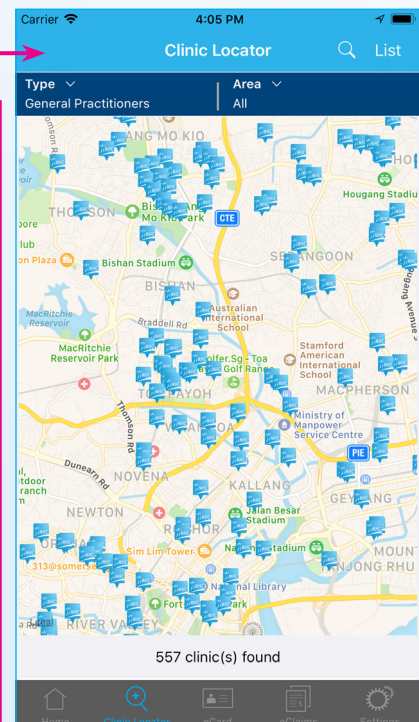
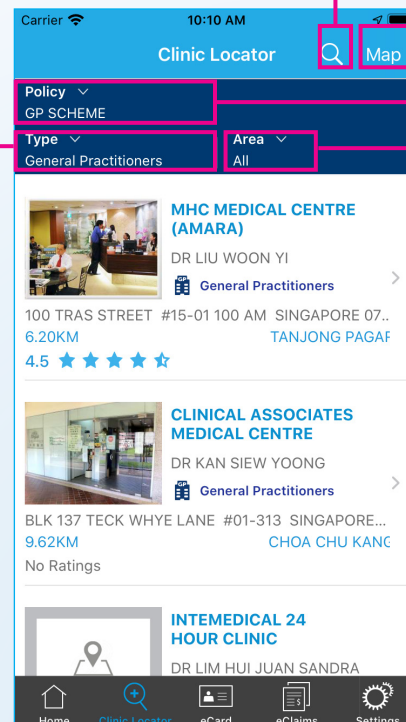
**General Practitioners**



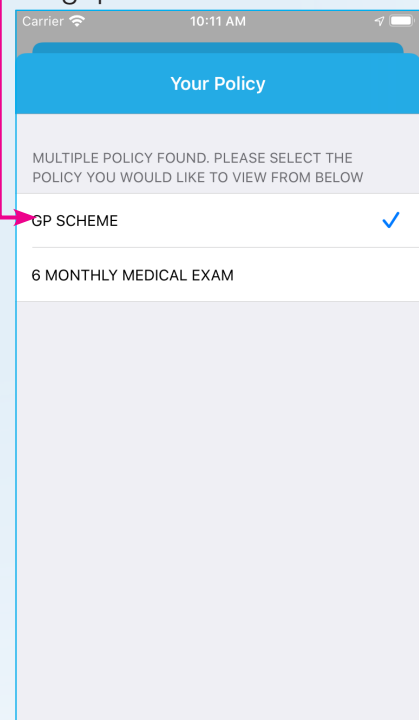
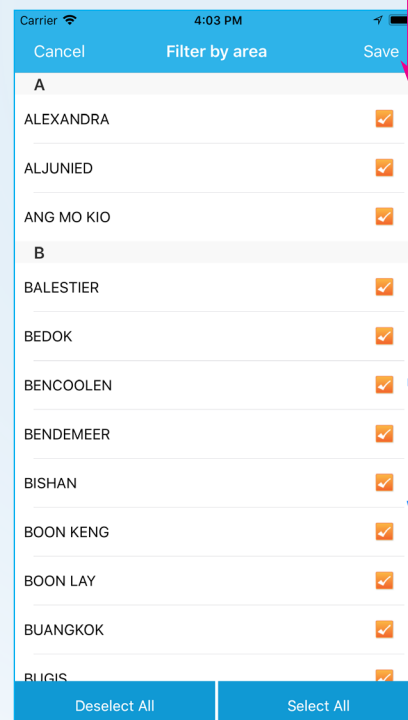
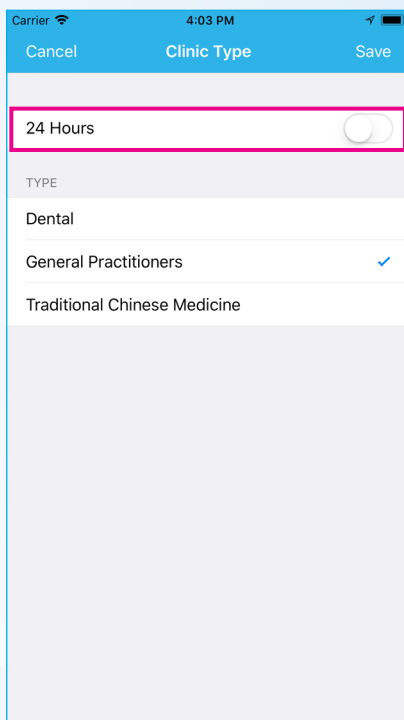
**Traditional Chinese Medicine**

\* Types of clinic listings are subject to your company's benefit scheme.

You can also toggle the '24 Hours' button to view 24 hours clinics.



Map view of clinics across Singapore

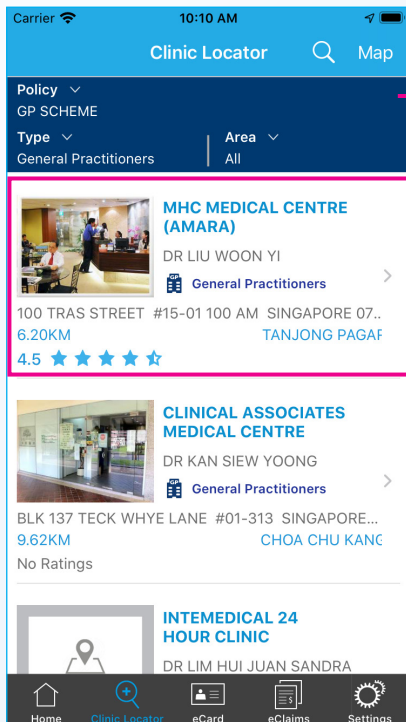


Toggle between different policies.

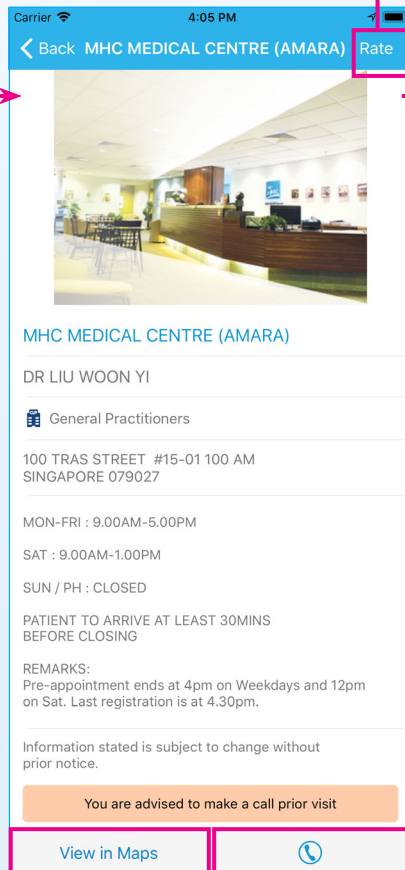


## Clinic Locator (Domestic Maid)

Rate clinic.

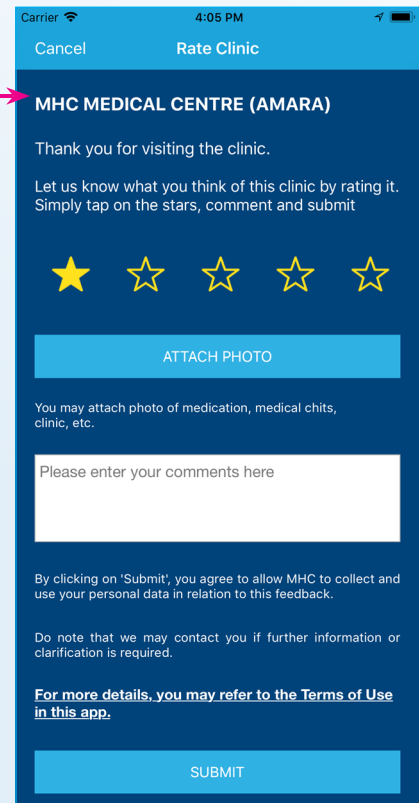


View clinic details.



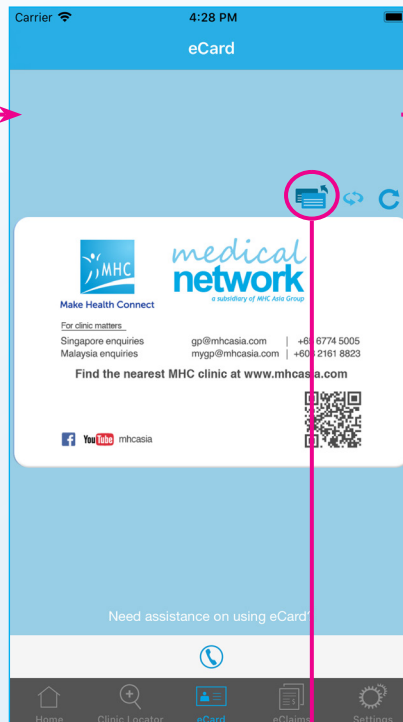
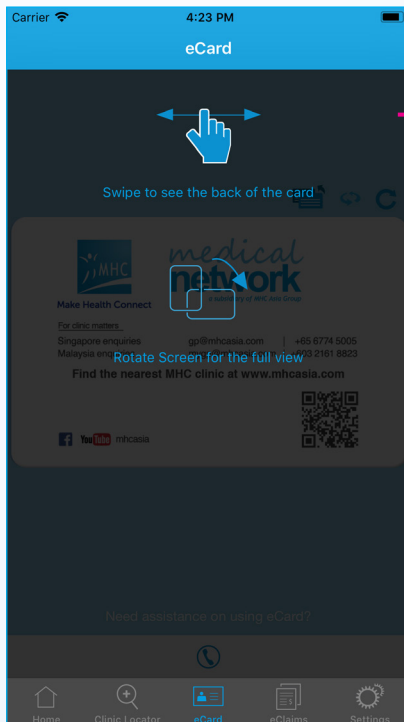
View  
map

Call  
clinic

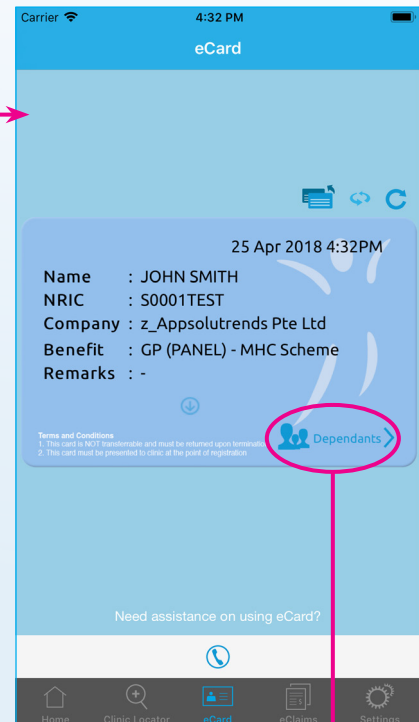


You can rate the clinic or  
leave a comment.

## eCard (Employees / Dependants)



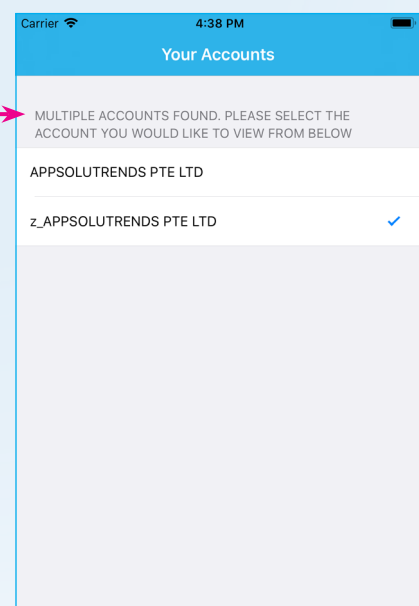
Tap this icon if you happen to work in more than 1 company.



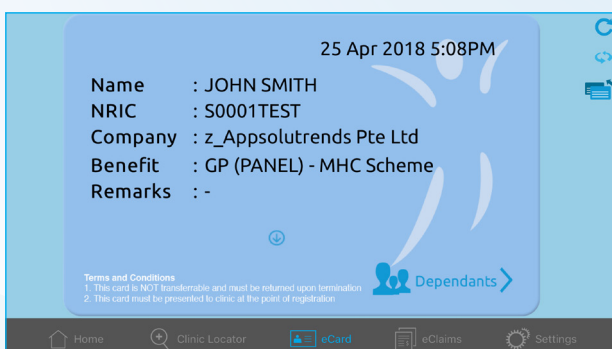
Swipe sideways to toggle between front/back of card.

Retrieve Dependents' eCard (if applicable).

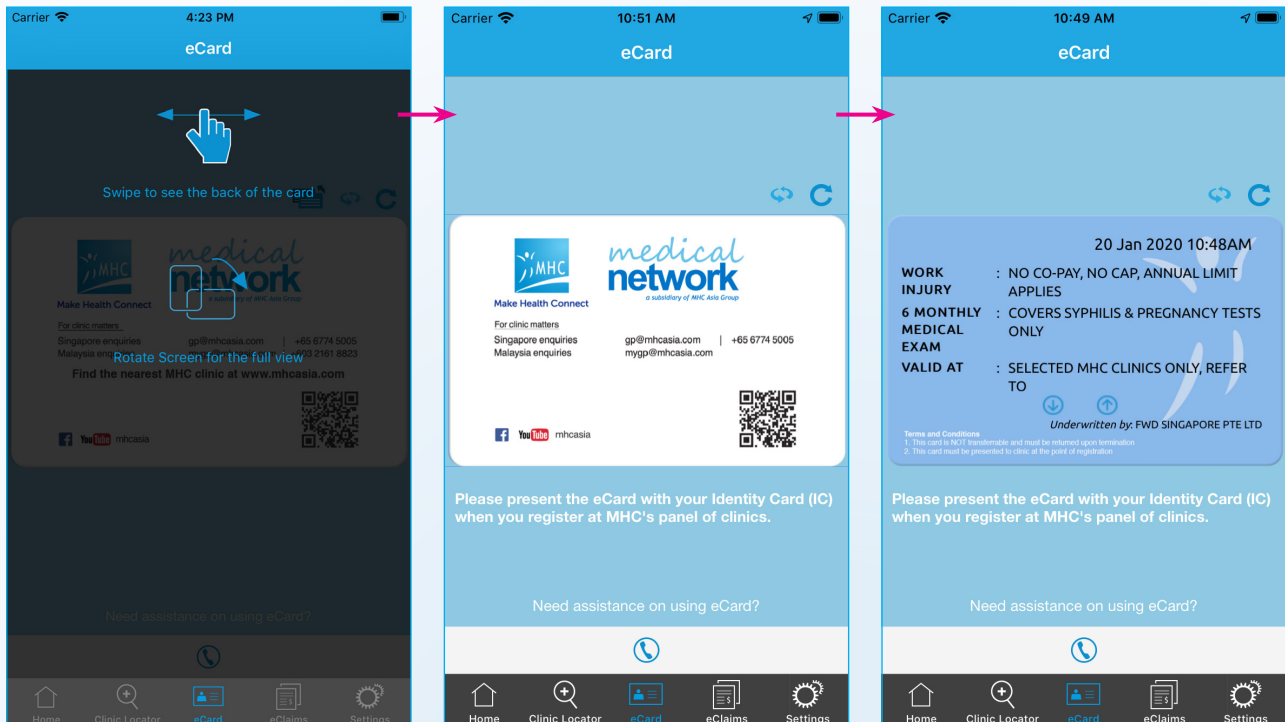
Select the company from which the consult charges would apply to.



Rotate the phone for a landscape view.

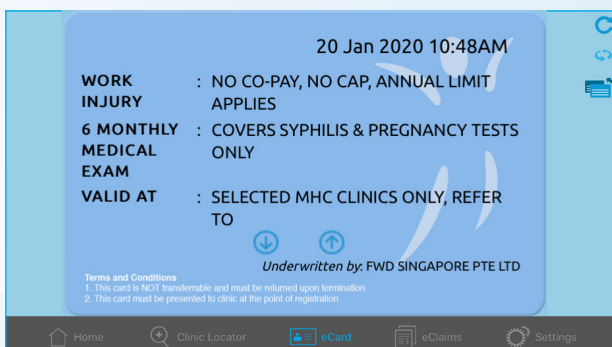


## eCard (Domestic Maid)



↔ Swipe sideways to toggle between front/back of card.

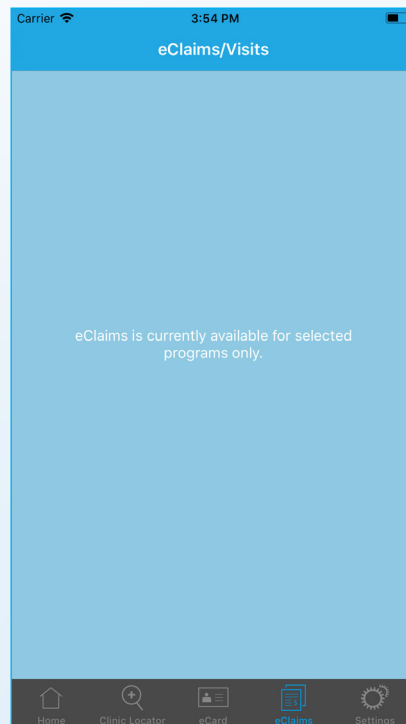
Rotate the phone for a landscape view.





## eClaims / Visits

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This feature is not applicable to your program.