

# CapitaVoucher Campaign Terms and Conditions

- **Organiser:** This campaign is organized by FWD Singapore Pte Ltd (“FWD”).
- **Campaign Period:** The campaign period is from **3<sup>rd</sup> December 2018** to **21<sup>st</sup> December 2018** (both dates inclusive) (the “Campaign Period”).
- **Eligibility:**
  - Customers who buy a FWD International Health Insurance (the “policy”) during the Campaign Period.
  - Premiums paid per policy purchased must be a minimum of **\$1000**.
  - Cancellation and replacement of an existing policy is not permitted to qualify for the campaign.
- **Prize:** All eligible customers will get CapitaVoucher worth **\$300**.  
Redemption letter for CapitaVoucher is non-transferable, non-replaceable or exchangeable for cash, credit or any other items, if lost or stolen.
- **Cancellation:** Customers will not be eligible for CapitaVoucher if the customer cancels the policy on or before **31<sup>st</sup> January 2019**.
- **Redemption Letter for CapitaVoucher:** A redemption letter for CapitaVoucher shall be issued to eligible customers only. The redemption letter shall be delivered via regular mail on or before **20<sup>th</sup> February 2019** to the customer’s address as declared in the application of the policy. Should delivery of the redemption letter at the customer’s address fail, the customer may collect the redemption letter on or before **19<sup>th</sup> March 2019** at FWD’s office, located at 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986. Kindly note that the customer will be requested to show identification for verification purposes. In the event that delivery of the voucher redemption letter at customer’s address fails and the customer omits to collect the voucher redemption letter before **19<sup>th</sup> March 2019**, the prize will be forfeited.
- **Redemption of the CapitaVoucher:** Eligible customer may redeem the CapitaVoucher by simply presenting the original redemption letter and identification card at the Customer Service Counter of the participating outlets in the following shopping centres:

CAPITALAND SHOPPING CENTRES	CUSTOMER SERVICE NOS	CUSTOMER SERVICE COUNTER
BEDOK MALL	6702 5120	311 NEW UPPER CHANGI ROAD, L1 BEDOK MALL, S467360
BUGIS JUNCTION	6557 6557	200 VICTORIA STREET, L2 BUGIS JUNCTION S188024
BUGIS+	6634 6810	201 VICTORIA STREET, L1 BUGIS+, S188067
BUKIT PANJANG PLAZA	6314 6388	1 JELEBU ROAD, L2 BUKIT PANJANG PLAZA, S677743
IMM	6665 8268	2 JURONG EAST STREET 21, L1 IMM BUILDING, S609601
ION ORCHARD	6238 8228	2 ORCHARD TURN, L1 ION ORCHARD, S238801
JCUBE	6684 2153	2 JURONG EAST CENTRAL 1, B1 JCUBE, S609731
JUNCTION 8	6354 2955	9 BISHAN PLACE, L1 JUNCTION 8 SHOPPING CENTRE, S579837
LOT ONE SHOPPERS' MALL	6314 6200	21 CHO A CHU KANG AVE 4, L2 LOT ONE, S689812
PLAZA SINGAPURA	6332 9248	68 ORCHARD ROAD, LEVEL 4, PLAZA SINGAPURA, S238839
RAFFLES CITY SHOPPING CENTRE	6318 0238	252 NORTH BRIDGE ROAD, L1 RAFFLES CITY SHOPPING CENTRE, S179103
TAMPINES MALL	6788 8370	4 TAMPINES CENTRAL 5, L2 TAMPINES MALL, S529510
THE STAR VISTA	6694 3111	1 VISTA EXCHANGE GREEN, B1 THE STAR VISTA, S138617
WESTGATE	6908 3737	3 GATEWAY DRIVE, L3 WESTGATE, S608532

- A customer shall be eligible to redeem one (1) redemption letter for CapitaVoucher under this campaign only. In the event that FWD discovers duplicate or multiple redemptions by a customer of the redemption letter, FWD reserves all rights to seek recovery of the value in excess redeemed by the customer.

- The redemption letter for CapitaVoucher is valid for 2 months from the date of issue.
- This campaign is not valid with other offers, bundles or promotions unless stated otherwise.

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FWD Singapore Pte. Ltd.

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