



Cold Storage E-Vouchers Campaign Terms and Conditions

- **Organiser:** This campaign is organized by FWD Singapore Pte Ltd (“FWD”).
- **Campaign Period:** The campaign period is from **15th April 2019** to **19th April 2019** (both dates inclusive) (the “Campaign Period”).
- **Eligibility:**
 - Customers who buy a FWD Home Insurance (the “policy”) during the Campaign Period with 20% discount.
 - Premiums paid per policy purchased must be a minimum of **\$100 after discount**.
 - Cancellation and replacement of an existing policy is not permitted to qualify for the campaign.
- **Prize:** All eligible customers will get Cold Storage E-Vouchers worth **\$20**. Cold Storage E-Vouchers are non-transferable, non-replaceable or exchangeable for cash, credit or any other items, if lost or stolen.
- **Cancellation:** Customers will not be eligible for Cold Storage E-Vouchers if the customer cancels the policy on or before **31st May 2019**.
- **Dispatch of the voucher:** FWD will send the Cold Storage E-Vouchers to the eligible customer’s registered email ID no later than **20th June 2019**. The voucher redemption steps will be explained in the same email.
- In the event that delivery of the Cold Storage E-Vouchers at customer’s email fails and the customer omits to inform FWD Customer Service Team on or before **19th July 2019**, the prize will be forfeited. Kindly note that the customer will be requested to show identification for verification purposes. FWD reserves the right to, in its sole discretion, reject any Cold Storage E-Voucher that has expired, and the decision of the FWD shall be final. **FWD Customer Service Hotline at +65-6820-8888**
- This campaign is not valid with other offers, bundles or promotions unless stated otherwise.

FWD Singapore Pte. Ltd.

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