



Grab E-Voucher Campaign Terms and Conditions

- **Organiser:** This campaign is organized by FWD Singapore Pte Ltd (“FWD”).
- **Campaign Period:**
The campaign period is from **15th April 2019** to **19th April 2019** (both dates inclusive) (the “Campaign Period”).
- **Eligibility:**
 - Customers who buy a FWD Travel Insurance (the “policy”) during the Campaign Period with 20% discount.
 - Premiums paid per policy purchased must be a minimum of **\$40 after discount for Single Travel** and a minimum of **\$200 after discount for Annual Travel**.
 - Cancellation and replacement of an existing policy is not permitted to qualify for the campaign.
- **Prize:**
All eligible customers will get **Grab E-Vouchers** worth **\$5 (\$5*1) for Single Travel Insurance** and **\$30 (\$10*3) for Annual Travel Insurance**.
Only 1 voucher can be used per ride. **Grab E-Vouchers** are only applicable for **Grab Taxi & Grab Car**. **Grab E-Vouchers** are non-transferable, non-replaceable or exchangeable for cash, credit or any other items, if lost or stolen.
- **Cancellation:** Customers will not be eligible to receive the **Grab E-Vouchers** if the customer cancels the policy on or before **31st May 2019**.
- **Dispatch of the voucher:** FWD will send the Grab E-Vouchers to the eligible customer’s registered email ID no later than **20th June 2019**. The voucher redemption steps will be explained in the same email.
- In the event that delivery of the Grab E-Vouchers at customer’s email fails and the customer omits to inform FWD Customer Service Team on or before **19th July 2019**, the prize will be forfeited. Kindly note that the customer will be requested to show identification for verification purposes. FWD reserves the right to, in its sole discretion, reject any Grab E-Voucher that has expired, and the decision of the FWD shall be final. **FWD Customer Service Hotline at +65-6820-8888**
- This campaign is not valid with other offers, bundles or promotions unless stated otherwise.

FWD Singapore Pte. Ltd.

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