

CapitaVoucher Campaign Terms and Conditions

- **Organiser:** This campaign is organized by FWD Singapore Pte Ltd (“FWD”).
- **Campaign Period:** The campaign period is from **6th May 2019** to **19th May 2019** (both dates inclusive) (the “Campaign Period”).
- **Eligibility:**
 - Customers who buy a FWD Home Insurance (the “policy”) during the CampaignPeriod with 20% discount.
 - Premiums paid per policy purchased must be a minimum of **\$100 after discount**.
 - Cancellation and replacement of an existing policy is not permitted to qualify for the campaign.
- **Prize:** All eligible customers will get CapitaVouchers worth **\$30**.
Redemption letter for CapitaVoucher is non-transferable, non-replaceable or exchangeable for cash, credit or any other items, if lost or stolen.
- **Cancellation:** Customers will not be eligible for CapitaVoucher if the customer cancels the policy on or before **30th June 2019**.
- **Redemption Letter for CapitaVoucher:** A redemption letter for CapitaVoucher shall be issued to eligible customers only. The redemption letter shall be dispatched via regular mail on or before **20th July 2019** to the customer’s address as declared in the application of the policy. Should delivery of the redemption letter at the customer’s address fail, the customer may collect the redemption letter on or before **19th August 2019** at FWD’s office, located at 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986. Kindly note that the customer will be requested to show identification for verification purposes. In the event that delivery of the voucher redemption letter at customer’s address fails and the customer omits to collect the voucher redemption letter **19th August 2019**, the prize will be forfeited.
- **Redemption of the CapitaVoucher:** Eligible customer may redeem the CapitaVoucher by simply presenting the original redemption letter and identification card at the Customer Service Counter of the participating outlets in the following shopping centres:

| CAPITALAND SHOPPING CENTRES | CUSTOMER SERVICE NOS | CUSTOMER SERVICE COUNTER |
|------------------------------|----------------------|---|
| BEDOK MALL | 6702 5120 | 311 NEW UPPER CHANGI ROAD, L1 BEDOK MALL, S467360 |
| BUGIS JUNCTION | 6557 6557 | 200 VICTORIA STREET, L2 BUGIS JUNCTION S188024 |
| BUGIS+ | 6634 6810 | 201 VICTORIA STREET, L1 BUGIS+, S188067 |
| BUKIT PANJANG PLAZA | 6314 6388 | 1 JELEBU ROAD, L2 BUKIT PANJANG PLAZA, S677743 |
| IMM | 6665 8268 | 2 JURONG EAST STREET 21, L1 IMM BUILDING, S609601 |
| ION ORCHARD | 6238 8228 | 2 ORCHARD TURN, L1 ION ORCHARD, S238801 |
| JCUBE | 6684 2153 | 2 JURONG EAST CENTRAL 1, B1 JCUBE, S609731 |
| JUNCTION 8 | 6354 2955 | 9 BISHAN PLACE, L1 JUNCTION 8 SHOPPING CENTRE, S579837 |
| LOT ONE SHOPPERS' MALL | 6314 6200 | 21 CHO A CHU KANG AVE 4, L2 LOT ONE, S689812 |
| PLAZA SINGAPURA | 6332 9248 | 68 ORCHARD ROAD, LEVEL 4, PLAZA SINGAPURA, S238839 |
| RAFFLES CITY SHOPPING CENTRE | 6318 0238 | 252 NORTH BRIDGE ROAD, L1 RAFFLES CITY SHOPPING CENTRE, S179103 |
| TAMPINES MALL | 6788 8370 | 4 TAMPINES CENTRAL 5, L2 TAMPINES MALL, S529510 |
| THE STAR VISTA | 6694 3111 | 1 VISTA EXCHANGE GREEN, B1 THE STAR VISTA, S138617 |
| WESTGATE | 6908 3737 | 3 GATEWAY DRIVE, L3 WESTGATE, S608532 |

- A customer shall be eligible to redeem one (1) redemption letter for CapitaVoucher under this campaign only. In the event that FWD discovers duplicate or multiple redemptions by a customer of the redemption letter, FWD reserves all rights to seek recovery of the value in excess redeemed by the customer.

- The redemption letter for CapitaVoucher is valid for 2 months from the date of issue.
- This campaign is not valid with other offers, bundles or promotions unless stated otherwise.

FWD Singapore Pte. Ltd.

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