



CapitaVoucher Campaign Terms and Conditions

- **Organiser:** This campaign is organized by FWD Singapore Pte Ltd (“FWD”).
- **Campaign Period:** The campaign period is from **16th September 2019** to **20th September 2019** (both dates inclusive) (the “Campaign Period”).
- **Eligibility:**
 - Customers who buy a FWD Motorcycle Insurance (the “policy”) during the Campaign Period.
 - Cancellation and replacement of an existing policy is not permitted to qualify for the campaign.
 - Customers will be eligible for the voucher after the policy start date
- **Prize:** All eligible customers will get CapitaVouchers worth **\$30**.
Redemption letter for CapitaVoucher is non-transferable, non-replaceable or exchangeable for cash, credit or any other items, if lost or stolen.
- **Redemption Letter for CapitaVoucher:** A redemption letter for CapitaVoucher shall be issued to eligible customers only.
- **Dispatch of Redemption Letter:** Once the policy is started, a redemption letter for CapitaVoucher will be dispatched to customers on **15th of the following month** to the customer’s address as declared in the application of the policy. Should delivery of the redemption letter at the customer’s address fail, the customer can call +65 6820 8888 to arrange for collection of the redemption letter at FWD’s office, located at 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986. Kindly note that the customer will be requested to show identification for verification purposes. In the event customer fails to inform non-receipt of the redemption letter within **one month of the issuance of redemption letter**, the prize will be forfeited.
- **Redemption of the CapitaVoucher:** Eligible customer may redeem the CapitaVoucher by simply presenting the original redemption letter and identification card at the Customer Service Counter of the participating outlets in the list of shopping centres provided in the link: <http://bit.ly/redeemcv>
- A customer shall be eligible to redeem one (1) redemption letter for CapitaVoucher under this campaign only. In the event that FWD discovers duplicate or multiple redemptions by a customer of the redemption letter, FWD reserves all rights to seek recovery of the value in excess redeemed by the customer.
- The redemption letter for CapitaVoucher is valid for 2 months from the date of issue.
- This campaign is not valid with other offers, bundles or promotions unless stated otherwise.

FWD Singapore Pte. Ltd.

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