





How to Access Online Nomination of Beneficiaries (eNOB)

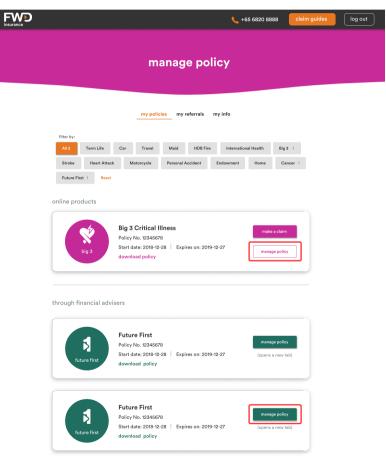
A step-by-step guide to using the Customer Portal for policy nominations

If you want to	Use this form	Consent needed from trustee?	Complete these Sections
Revoke a trust nomination for one relevant policy	Form 2: Revocation of trust nomination	Yes	 Policy owner's instructions Consent of trustee, or of nominee(s) and parent(s) or legal guardian(s) of nominee(s) Declarations by appropriate signatories
Appoint or revoke a appointment of one or more trustees of policy moneys	Form 3: Appointment, or revocation of appointment, of trustee of policy moneys	× NA	 Policy owner's instructions Appointment of trustee(s) Revocation of appointment of trustee(s) Declarations by appropriate signatories
Make a revocable nomination for one relevant policy	Form 4: Revocable nomination	◯ NA	 Policy owner's instructions Nominee(s) Declarations by appropriate signatories
Revoke a revocable nomination for one relevant policy	Form 5: Revocation of revocable nomination	◯ NA	 Policy owner's instructions Declarations by appropriate signatories





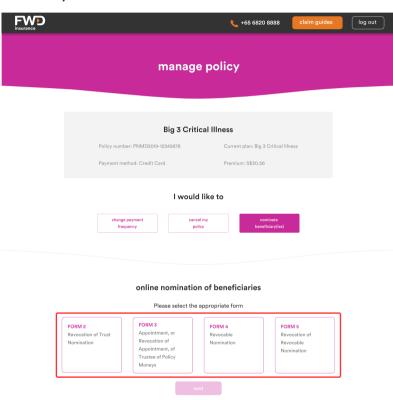
Log in to the Customer Portal (CP) and click on "manage policy".



Click on "nominate beneficiaries". FWD +65 6820 8888 manage policy Big 3 Critical Illness Policy number: PNMD2019-12345678 Current plan: Big 3 Critical Illness Premium: S\$30.56 I would like to FWD +65 6820 8888 log out manage policy Future First Policy number: 12345678 Current plan: Future First Payment method: Credit Card Premium: S\$30.56 I would like to

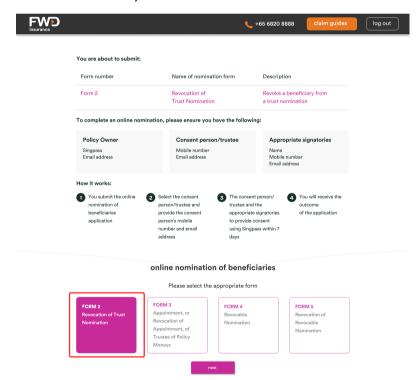


Choose your nomination of beneficiaries service.



Kindly ensure you have the required information indicated to proceed. Click on the requested service with the corresponding Form, and then click "next".

Please take note that you must have an existing trust nomination to proceed with Form 2 (Revocation of trust nomination).







Please read the instructions before you click on "next".



INSURANCE ACT 1966

Insurance (nomination of beneficiaries) regulations 2009

Form 2

Revocation of trust nomination

Please read the following before completing this form

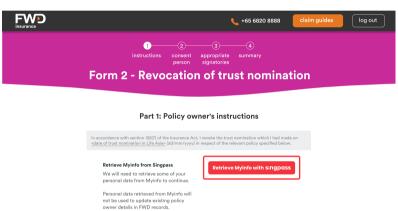
- 1. This Form can only be used to revoke a trust nomination made in respect of one relevant policy.
- 2. Unless the context otherwise requires, this Form must be completed in full in order for the revocation of a trust nomination to be
- 3. The revocation of a trust nomination must comply with section 132(7) of the Insurance Act 1966 ("Insurance Act"), and must be carried out using this Form, in order for the revocation to be valid.
- 4. The revocation of a trust nomination, if valid, will take effect from the date this Form is lodged with the licensed insurer that issued the relevant policy specified in Part 1.
- 5. The revocation of a trust nomination, if valid, will apply to the entire trust nomination.
- 6. In order for the revocation of the trust nomination to be valid, this Form must be signed
- (a) by the policy owner;

(b) by either -

- (i) any trustee of the policy moneys payable under the relevant policy specified in Part 1 (not being the policy owner); or (ii) each nominee who has attained the age of 18 years and a parent or legal guardian (not being the policy owner) of each nominee who is below the age of 18 years; and
- (c) by 2 appropriate signatories, both of whom must either -
- (i) witness the signing of this Form by the policy owner and each of the persons mentioned in sub-paragraph (b)(i) or (ii) (as the case may be) in person or by means of any audiovisual link, and make the declarations in Part 3; or
- (ii) sign this Form without witnessing the signing mentioned in sub-paragraph (i), and make the declarations in Part 3.
- 7. This Form must be lodged with the licensed insurer that issued the relevant policy specified in Part 1. Otherwise, the licensed insurer will not be bound to give effect to the purported revocation of the trust nomination by this Form.

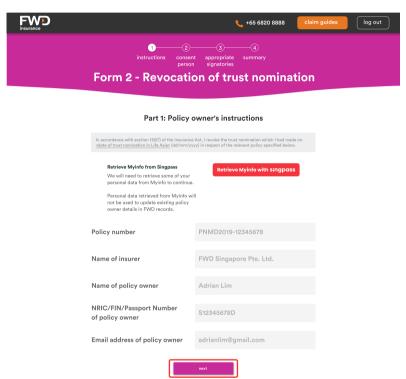


Click on "Retrieve MyInfo with Singpass" to authenticate your information. Complete the necessary authentication steps on Singpass.

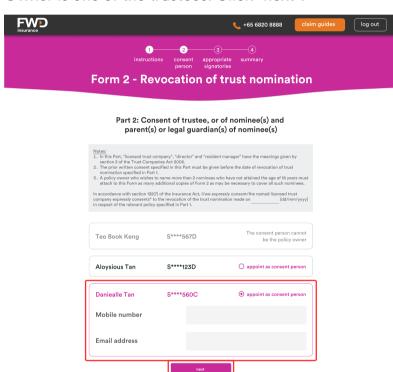




Verify that the imported details are accurate and click on "next".



Choose one trustee as the consent person and input the trustee's email address and mobile number. Please take note that this option is not available if the Policy Owner is one of the trustees. Click "next".





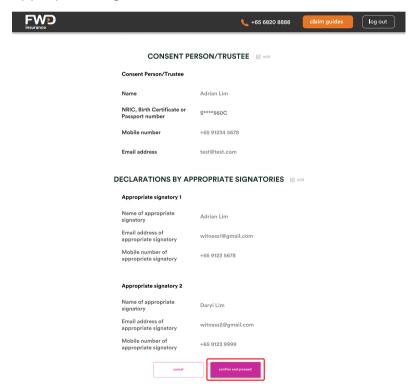
Input the name, email address and mobile numbers of two appropriate signatories. Click "next".

Each appropriate signatory must have attained the age of 21 years. An appropriate signatory must not be the policy owner, nominee or spouse of a nominee.



Review the information and click on "Confirm and proceed" to submit the form.

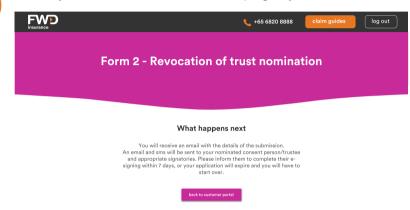
You may click on "cancel" or the edit buttons to make changes to the information of the trustees and appropriate signatories.







Once you see this confirmation page, you're done!



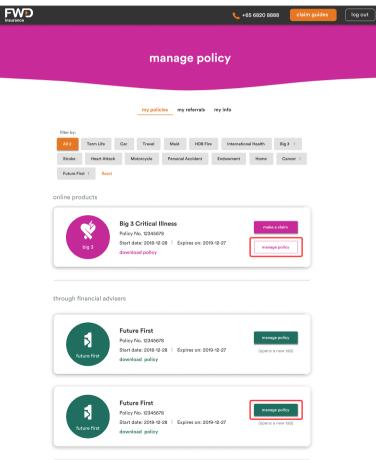


Appointment, or revocation of appointment, of trustee of policy moneys

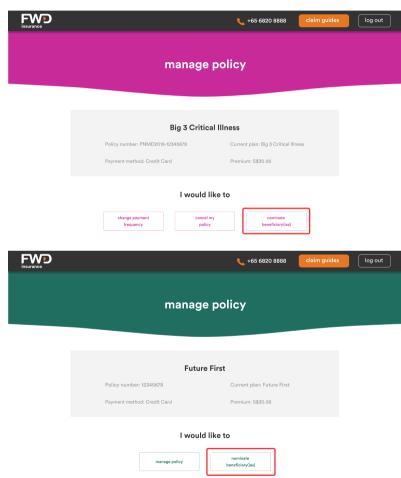


Appointment, or revocation of appointment, of trustee of policy moneys

Log in to the Customer Portal (CP) and click on "manage policy".



Click on "nominate beneficiaries".

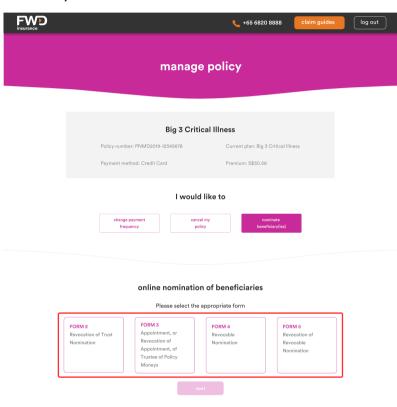




Appointment, or revocation of appointment, of trustee of policy moneys

3

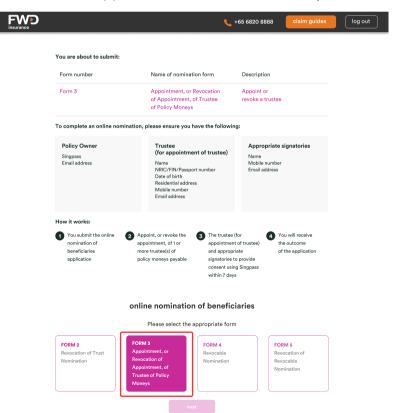
Choose your nomination of beneficiaries service.





Kindly ensure you have the required information indicated to proceed. Click on the requested service with the corresponding Form, and then click "next".

Please take note that you must have an existing trust nomination to proceed with Form 3 (Appointment or revocation of appointment of trustees' moneys).





Appointment, or revocation of appointment, of trustee of policy moneys



Please read the instructions before you click on "next".



INSURANCE ACT 1966

Insurance (nomination of beneficiaries) regulations 2009

Form 3

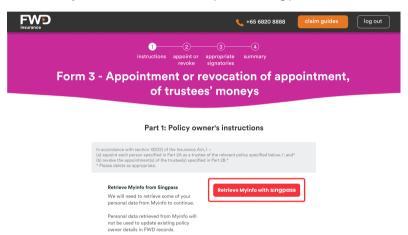
Appointment, or revocation of appointment, of trustee of policy moneys

Please read the following before completing this form

- This Form can only be used to appoint, or to revoke the appointment, of one or more trustees of policy moneys payable under one
 relevant policy.
- Unless the context otherwise requires, Parts 1, 2A and 3 must be completed in full in order to appoint a trustee of policy moneys payable under a relevant policy.
- 3. Unless the context otherwise requires, Parts 1, 2B and 3 must be completed in full in order to revoke the appointment of a trustee of policy moneys payable under a relevant policy.
- 4. Unless the context otherwise requires, Parts 1, 2A, 2B, and 3 must be completed in full in order to revoke the appointment of a trustee of policy moneys payable under a relevant policy, and to appoint a new trustee for those policy moneys.
- 5. An appointment of a trustee of policy moneys payable under a relevant policy must comply with section 132(12) and (14) of the Insurance Act 1966 ("Insurance Act"), and must be made using this Form, in order for it to be valid.
- 6. The revocation of the appointment of a trustee of policy moneys payable under a relevant policy must comply with section 132(12) of the Insurance Act, and must be carried out using this Form, in order for the revocation to be valid.
- 7. The appointment, or the revocation of the appointment, of a trustee pursuant to this Form, if valid, will take effect from the date this Form is lodged with the licensed insurer that issued the relevant policy specified in Part 1.
- 8. A person must agree to be appointed as a trustee before the policy owner makes the appointment, and the person may only agree so after being informed by the policy owner of the details of the relevant policy in Part 1 (Policy No. or other reference and name of insurer).
- 9. If the policy owner wishes to amend Part 1 after obtaining a person's agreement to be appointed as a trustee, the policy owner must inform the person of the amendments to Part 1 and obtain the person's agreement again.
- 10. In order for the appointment or the revocation of the appointment, of any trustee of the policy moneys payable under a relevant policy, to be valid, this Form must be signed -
- (a) by the policy owner; and
- (b) by 2 appropriate signatories, both of whom must either -
- (i) witness the signing of this Form by the policy owner in person or by means of any audiovisual link, and make the declarations in Part 3; or
- (ii) sign this Form without witnessing the signing mentioned in sub-paragraph (i), and make the declarations in Part 3.
- 11. This Form must be lodged with the licensed insurer that issued the relevant policy specified in Part 1. Otherwise, the licensed insurer will not be bound to give effect to the purported appointment, or the purported revocation of the appointment, of any trustee of policy moneys pursuant to this Form.



Click on "Retrieve MyInfo with Singpass" to authenticate your information. Complete the necessary authentication steps on Singpass.

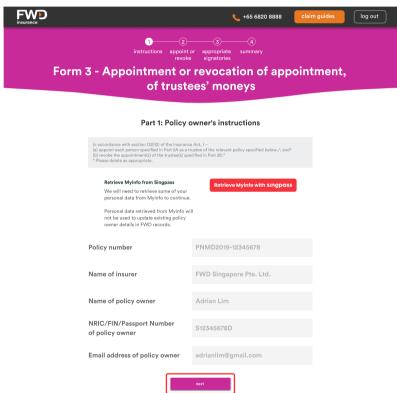




Appointment, or revocation of appointment, of trustee of policy moneys

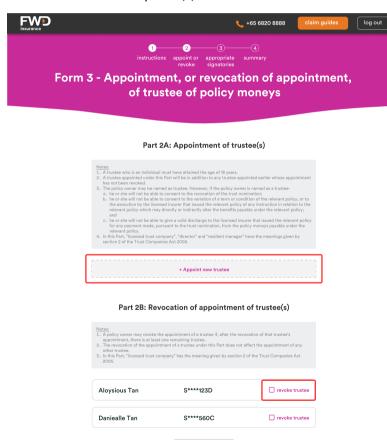
7 °

Verify that the imported details are accurate and click on "next".



You will have the option to 1) appoint a new trustee, and/or 2) revoke an existing trustee.

Select the desired option(s).





Appointment, or revocation of appointment, of trustee of policy moneys



If you are appointing a new trustee, fill in their required details such as name, NRIC, mobile number and email address.

If you are appointing yourself as the trustee, check "I am the trustee".

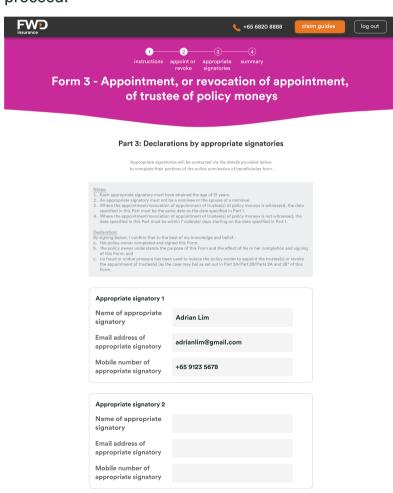


Part 2A: Appointment of trustee(s)

the execution by the licensed insurer the relevant policy which may directly or instand and c. he or she will not be able to give a valid	in addition to any trustee appointed earlier with However, if the policy owner is named as a the her execation of the trust nomination; he variation of a term or condition of the related is issued the relevant policy of any instruction directly alter the benefits payable under the re- discharge to the licensed insurer that issued trust nomination, from the policy moneys pay cutor" and "resident manager" have the meaning the policy money to the policy money to the policy the pol	rustee- vant policy, or to in relation to the slevant policy; he relevant policy able under the			
New trustee 1	0	Delete trustee			
✓ I am the trustee					
Name*					
NRIC, Birth Certificate or Passport number*					
Mobile number*					
Email address*					
(*) Please fill the required fields					
+ Appoint new trustee					



If you are revoking an existing trustee, select the person(s) to be revoked. Note that there must be at least one remaining trustee. Click on "next" to proceed.



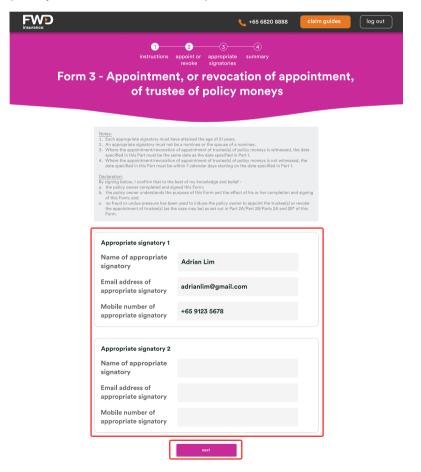


Appointment, or revocation of appointment, of trustee of policy moneys

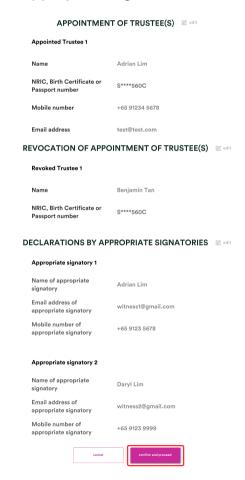
10

Input the name, email address and mobile numbers of two appropriate signatories. Click "next".

Each appropriate signatory must have attained the age of 21 years. An appropriate signatory must not be the policy owner, nominee or spouse of a nominee.



Review the information of your appointed trustee(s) or revocation and click on "Confirm and proceed" to submit the form. You may click on "cancel" or the edit buttons to make changes to the information of the trustees and appropriate signatories.

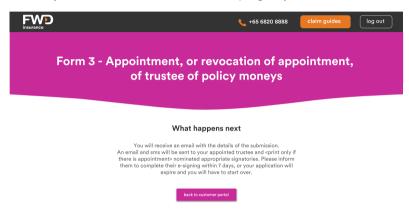




Appointment, or revocation of appointment, of trustee of policy moneys

12

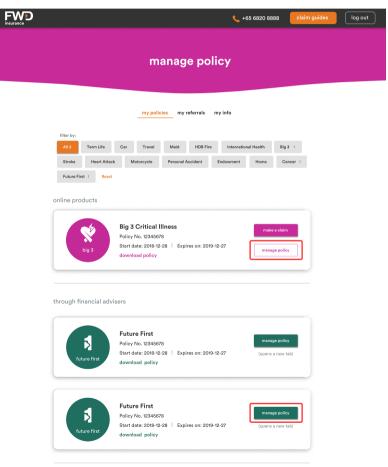
Once you see this confirmation page, you're done!







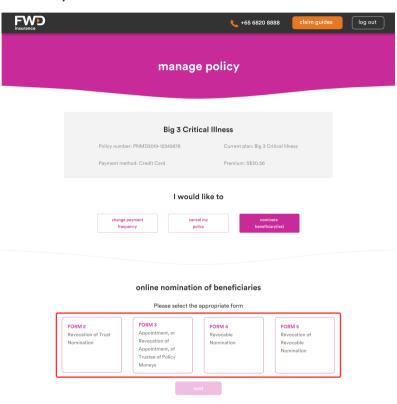
Log in to the Customer Portal (CP) and click on "manage policy".



Click on "nominate beneficiaries". FWD +65 6820 8888 manage policy Big 3 Critical Illness Policy number: PNMD2019-12345678 Premium: S\$30.56 I would like to +65 6820 8888 manage policy Future First Policy number: 12345678 Current plan: Future First Premium: S\$30.56 I would like to

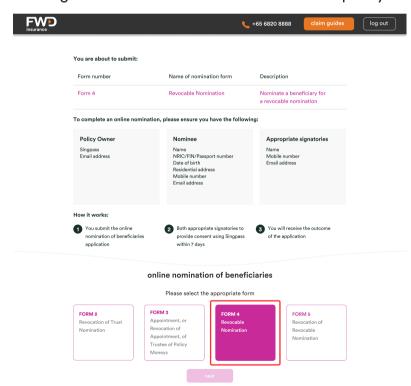


Choose your nomination of beneficiaries service.



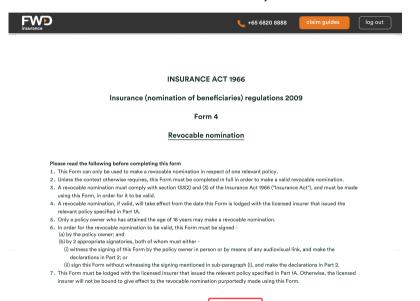
Kindly ensure you have the required information indicated to proceed. Click on the requested service with the corresponding Form, and then click "next".

Please take note that you will NOT be able to proceed with Form 4 (Revocable nomination) if there is an existing trust or revocable nomination on this policy.



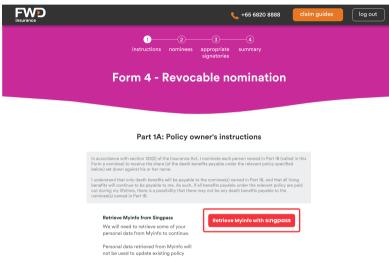


Please read the instructions before you click on "next".



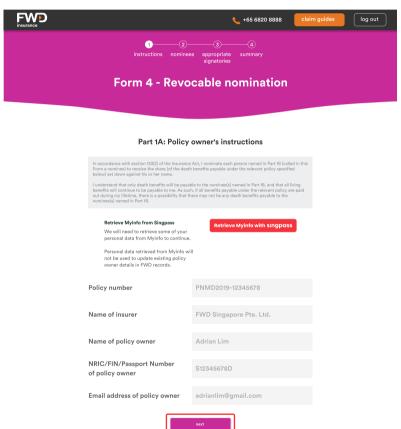
Choose your nomination of beneficiaries service.

owner details in FWD records

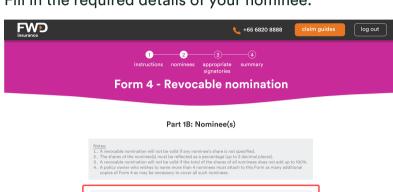


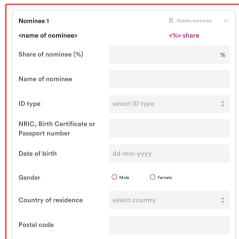


Verify that the imported details are accurate and click on "next".



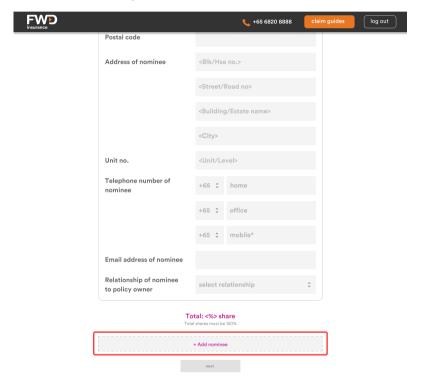
Fill in the required details of your nominee.



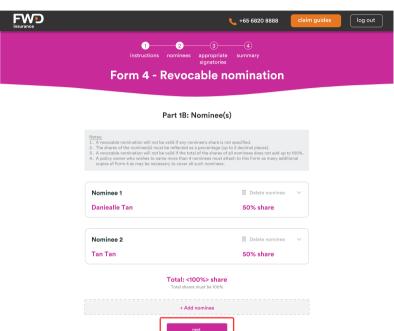




If there is more than 1 nominee, click "add nominee" and fill in the required details.



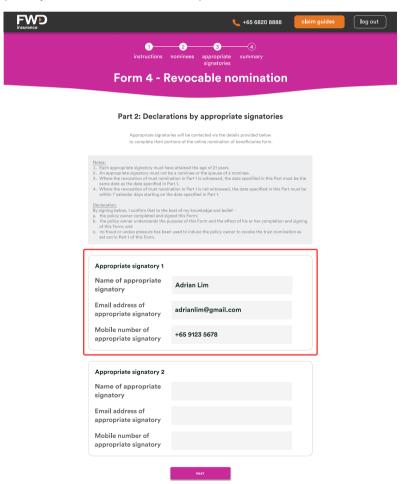
Confirm your nominee details and click on "next".





Input the name, email address and mobile numbers of two appropriate signatories. Click "next".

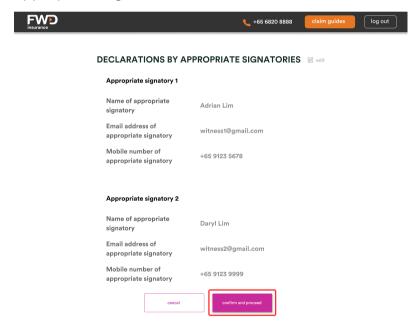
Each appropriate signatory must have attained the age of 21 years. An appropriate signatory must not be the policy owner, nominee or spouse of a nominee.



12

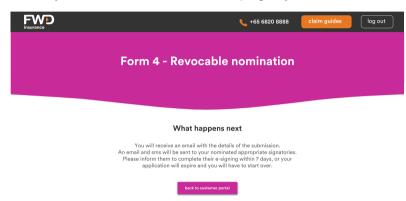
Confirm the details of your nominees and appropriate signatories. Click on "confirm and proceed".

You may click on "cancel" or the edit buttons to make changes to the information of the nominees and appropriate signatories.





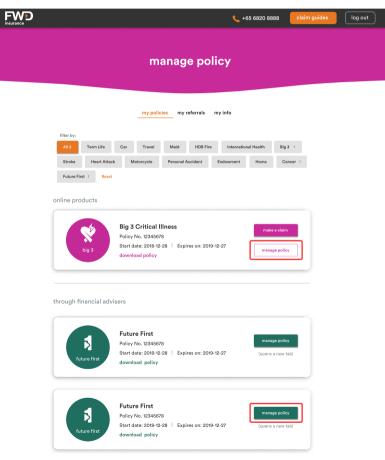
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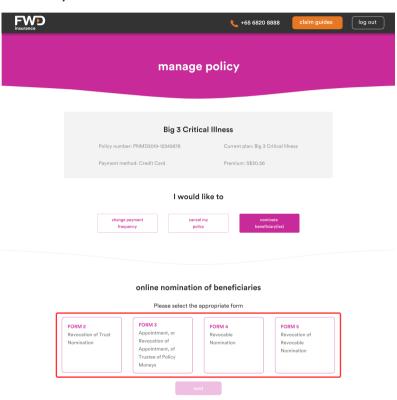
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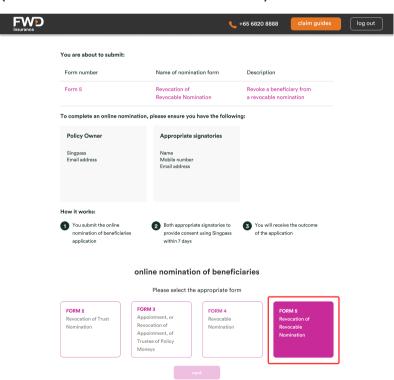


Choose your nomination of beneficiaries service.



Kindly ensure you have the required information indicated to proceed. Click on the requested service with the corresponding Form, and then click "next".

Please take note that you must have an existing revocable nomination to proceed with Form 5 (Revocation of revocable nomination).





Please read the instructions before you click on "next".



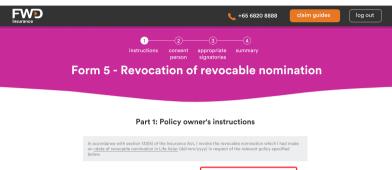
Choose your nomination of beneficiaries service.

Retrieve Myinfo from Singpass

We will need to retrieve some of your personal data from Myinfo to continue.

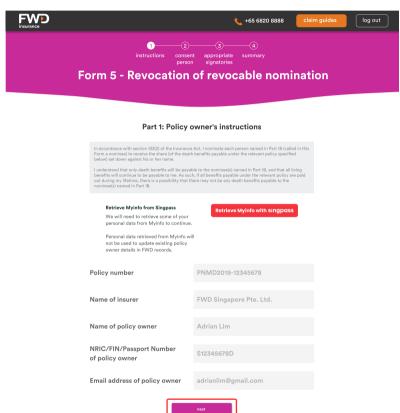
Personal data retrieved from Myinfo will

not be used to update existing policy owner details in FWD records.

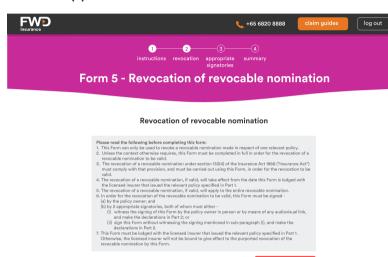




Verify that the imported details are accurate and click on "next".



Existing nominee(s) will be displayed. Select ALL the nominee(s) to revoke the revocable nomination.



S****123D

Aloysious Tan

Daniealle Tan

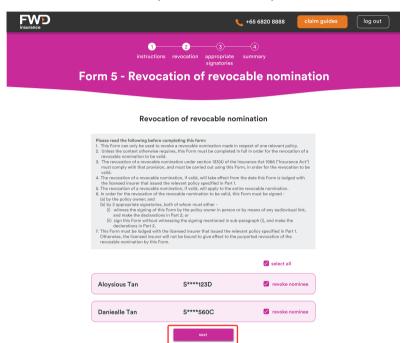
select all

revoke nominee

revoke nominee

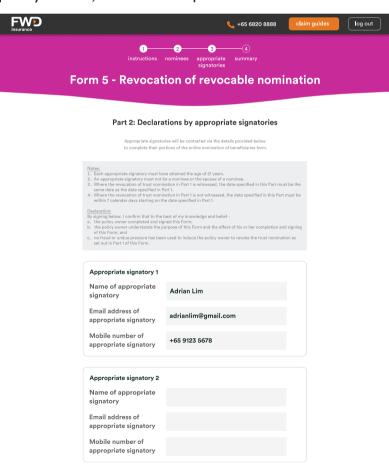


Click on "next" once you have made your selection.



Input the name, email address and mobile numbers of two appropriate signatories. Click "next".

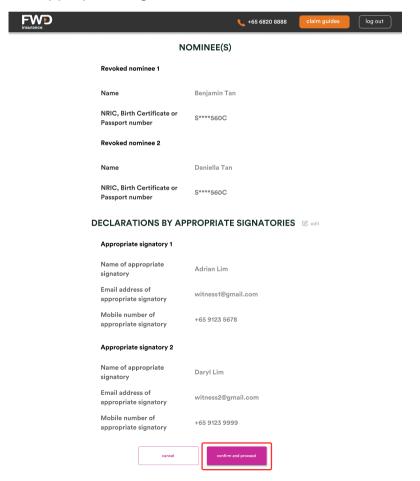
Each appropriate signatory must have attained the age of 21 years. An appropriate signatory must not be the policy owner, nominee or spouse of a nominee.





Confirm the details of your revoked nominee(s) and appropriate signatories. Click on "confirm and proceed".

You may click on "cancel" or the edit buttons to make changes to the information of the revoked nominees and appropriate signatories.



Once you see this confirmation page, you're done!

